

# **Working as a CCTV Operator Course Manual**

## Module 1

The Private Security Industry

Legislation

Health and Safety

Fire procedures

Emergencies

Communication skills and customer service

## Module 2

The roles and responsibilities of CCTV operatives

Characteristics and equipment of a CCTV system

CCTV codes of practice and operational guidelines

CCTV and relevant legislation

Communications within CCTV operations

Emergencies and CCTV

The impact of health and safety on CCTV

Practical use of CCTV